



Improving Healthcare
for the Common Good®

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For Immediate Release

IPRO Reports Loss of New Jersey Medicaid Data

Trenton, NJ, November 21, 2013—IPRO, a New York-based healthcare evaluation company that contracts with the State of New Jersey to review confidential Medicaid managed care plan information, today announced a data breach involving client information.

The company learned that one of its employees lost a USB thumb-drive that contained personal information, including names, social security numbers and other sensitive health information. It also may have included birthdates and addresses.

IPRO is sending written notice to New Jersey Medicaid clients whose personal health information was compromised. IPRO has also taken disciplinary and corrective actions.

“We deeply regret this unfortunate incident and are taking immediate steps to make sure this never happens again,” said Theodore O. Will, IPRO’s Chief Executive Officer.

IPRO has notified the appropriate state regulatory agencies of the incident, conducted an immediate internal investigation into the matter and has reviewed and reinforced its security protocols.

If you have questions or concerns regarding this matter and/or the protections available to you, please contact IPRO at 1-866-333-4702 or send an email to compliance@ipro.org.

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